

## Level III Virtual Focused Visit Agenda

The virtual focused visit will last approximately 5 hours. All times are estimated. Follow the agenda provided below.

Times	Agenda	Requirements	Attendees
8:00 am - 8:30 am	Introductions	<ul> <li>Introduce essential personnel.</li> <li>Review logistics for virtual review process.</li> <li>Provide PowerPoint presentation on the corrective actions taken to address the deficiency(s) and areas of opportunities.</li> </ul>	<ul> <li>Trauma Medical Director (TMD)</li> <li>Trauma Program Manager (TPM)/ Trauma Program Coordinator (TPC)</li> <li>Trauma Registrar</li> <li>Hospital Administrator responsible for trauma program</li> <li>Other representatives of the trauma team as desired</li> <li>State representative(s)</li> </ul>
8:30 am – 11:00 am	Medical Record and Program Document Review	<ul> <li>Reviewers will conduct the medical record review separately in virtual Zoom breakout rooms.</li> <li>Provide a navigator that is familiar with the trauma patients, EMR, and supporting PI documentation for each reviewer to assist with chart review.</li> </ul>	<ul> <li>TMD</li> <li>TPM/TPC</li> <li>Trauma Registrar</li> <li>Navigators</li> <li>State Representative(s)</li> </ul>
11:00 am - 11:30 am	Reviewer Huddle	Review team touch base on medical record and program document review.	<ul><li>Reviewers</li><li>State Representative(s)</li></ul>
11:30 am – 12:00 pm	Meeting with TMD and TPM/TPC	Discuss findings and/or concerns with the reviewers, if needed.	<ul><li>Reviewers</li><li>TMD</li><li>TPM/TPC</li><li>State representative(s)</li></ul>
12:00 pm – 12:30 pm	Focused Review Wrap-up – Closed Meeting	Review team discusses findings internally	Reviewers     State representative(s)
12:30 pm – 1:00 pm	Focused Review Outcome Discussion	Reviewers present preliminary findings	<ul> <li>TMD</li> <li>TPM/TPC</li> <li>Hospital Administrator (optional - not required for focused visits)</li> <li>Other representatives of the trauma team as desired</li> <li>State representative(s)</li> </ul>
1:00 pm – 1:30 pm	State and Reviewer Debrief	Reviewers debrief with state representatives to discuss virtual visit experience	<ul><li>Reviewers</li><li>State representative(s)</li></ul>